

INCIDENT RESPONSE RETAINER SERVICE

A cyberattack can escalate in minutes, contracts and approvals shouldn't stand in the way.

We provide guaranteed access to expert responders, pre-established terms, and priority support in the event of a security incident. With a retainer in place, your organization can immediately initiate response, containment, and recovery efforts, eliminating critical delays when time matters most.

Faster Response. Less Impact. Zero Delays.

Priority Response & 24/7 Access:

Guaranteed SLAs with around-the-clock availability via secure channels, remote or on-site—based on incident severity and retainer tier.

Flexible Retainer Usage:

Use prepaid hours for immediate incident response or apply them to other cybersecurity services, such as readiness assessments or tabletop exercises.

Post-Incident Guidance & Readiness Support:

Receive strategic recommendations, optional debrief sessions, and readiness services, helping your organization recover stronger and prepare smarter.

WHY CHOOSE US?

Real Incident Response, Not Just Paper Readiness:

Backed by decades of breachhandling experience, our team responds with clarity and urgency.

Priority Response, SLA Guaranteed:

You don't wait in line, your case is escalated immediately based on your retainer tier.

Convertibility & Flexibility:

Apply unused hours to readiness services, helping you improve between incidents.

Built for High-Stakes Environments:

Trusted by highly regulated organizations with complex infrastructure & compliance needs.

OUTCOMES YOU CAN EXPECT

When an incident strikes, speed is everything. We deliver expert support from the first alert, so you can respond fast and with clarity and execute:

- Rapid containment of active incidents
- Minimized downtime, damage, and data loss
- Lower response costs through prenegotiated terms
- Confidence in your ability to act—without administrative delays
- Flexibility to use hours proactively or during crisis

DELIVERABLES:

You'll receive clear, actionable deliverables to support incident response, recovery, and long-term resilience:

- Response Action Log & Containment Timeline
- Incident Summary & Root Cause Report
- Strategic Remediation Recommendations
- Optional Post-Incident Debrief & Executive Briefing
- Incident Readiness Assessment



