

We deliver real-time threat detection and response across your endpoints and servers, combining advanced telemetry, behavior-based analytics, and expert intervention.

Our service is platform-agnostic and designed to integrate into your existing security stack, providing continuous visibility and action without operational disruption.

Proactive Defense. Endpoint-Centric Clarity.



24/7 Endpoint Monitoring:

Real-time detection and response on workstations and servers through integrated EDR platforms.

Behavioral & Threat Intelligence-Based Detection:

Detection engines combine analytics, rule sets, and live threat intel to surface the most relevant threats.

Active Threat Containment:

Process blocking, endpoint isolation, and session revocation to immediately limit threat spread.

Incident Management & Reporting:

Case tracking, executive summaries, root cause findings, and monthly performance reports (e.g., MTTD/MTTR).

WHY CHOOSE US?

Technology-Agnostic Flexibility:

We work with the tools you already have, maximizing existing investments and reducing friction.

Analyst-Led, Not Alert-Driven:

Every alert is reviewed by a qualified analyst, ensuring relevance and actionability.

Business-Aligned Response:

We don't just stop threats, we help you understand the impact and next steps.

Aligned with NIST CSF:

Our methodology supports key Identify, Detect, Respond, and Recover functions, strengthening your security framework.

OUTCOMES YOU CAN EXPECT.

- 24/7 threat monitoring without adding internal headcount
- Faster detection and reduced dwell time across endpoints
- Verified alerts and actionable context, not noise
- Guided remediation aligned with your environment
- Visibility and reporting for compliance and internal stakeholders

EMPOWERING DETECTION & RESPONSE

DigitalEra's MDR Service transforms endpoint security from alert fatigue and reactive triage into a continuous, expert-led defense capability.

By combining 24/7 monitoring, behavioral analysis, and human-driven response, we give your team the visibility to detect threats early and the support to respond with confidence, backed by key deliverables:

- ✓ Strategic Remediation Guidance
- ✓ Detailed Incident Reports & Case Logs
- ✓ Monthly KPI Reports (MTTD/MTTR, incident volume, threat types)

WHY IT MATTERS

UAttackers don't sleep, and most EDR alerts don't tell the full story.

DigitalEra's MDR brings expert oversight and actionable response to the endpoints that matter most, so you can detect faster, respond smarter, and operate with confidence.