digitalera™
Trusted Cybersecurity Partners

Benefits

- Prevent major breaches

- Identifying potential security issues

- Find and contain threats

- Reduce the impacts of potential breaches

- Drive consistent levels of security

- Save time and money associated with recovering from a successful attack

Service Overview

DigitalEra's Endpoint Detection and Response (EDR) Service monitors and manages customer threats 24/7/365. Our team will investigate, triage, and remediate threat detections.

The service prevents widespread security incidents by leveraging artificial intelligence (AI).

We stay ahead of the attackers, keeping your business secure.

How it Works

A lightweight endpoint detection and response (EDR) agent is deployed to your systems and managed via DigitalEra Group's cloud console.

The agent stores and analyzing data locally on the endpoint without needing constant updates.

The agent provides DigitalEra's Cyber Security Analyst visibility to your organization's endpoints.

Our team will investigate, triage, and remediate threat detections. The team will hunt through your environment to find and contain threats.

MANAGED ENDPOINT DETECTION & RESPONSE (EDR) PACKAGES

Service	Basic (Co-Manage)	Pro (Fully Managed)
Endpoint Protection • True Zero-Day Prevention • AI-Driven Malware Prevention • Script Management • Device Usage Policy Enforcement • Memory Exploitation Detection and Prevention • Application Control	✓	✓
Basic Support (8x5) • Deployment Guidance and Basic Configuration • General Troubleshooting • Alert Notification • Email Support	✓	✓
Pro Support (24X7) • Full Deployment and Configuration • Dedicated Support Portal • Email Support • Alert Management and Response		✓
Continuous Monitoring • Dedicated Cybersecurity Team • Monthly Environment Review		✓
Reporting • Report Card • Health Report • Threat Report		✓
Incident Containment Retainer • Shorten Your Response Times • Locked in Hourly Rate • Guaranteed Incident Response Availability		✓

digitalera™